

installationId 29 Area I - Uijongbu West

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Many of these questions are non-specific and do not address the issues faced by Soldiers who are deployed or are OCONUS. For example, I am currently in the Republic of Korea. My answers to the questions are based solely on my experiences in Korea and there are minimal opportunities for entertainment off-post; therefore my experiences are mainly on-post. This will skew the results of the survey because the question "Why?" was never asked. The only reason I make such great use of the on-post facilities is NOT because they are so wonderful and available; I use the on-post facilities/programs because they are the ONLY facilities/programs available to me. These surveys MUST address the "Why?" in order for the programs to be improved appropriately. Additionally, and this may be a Korea specific issue, many of the MWR facilities and programs are not for the sole use of Soldiers and Soldier's families, or DA civilians. I very rarely see Soldiers on the golf course--mostly local nationals, for example; I have been asked to leave the bowling alley because a local national was using the facility for a birthday party; and, I have waited (in uniform) for excessive amounts of time for a lunch table, while local national businessmen exhibit their "prestige" by taking a long lunch at the on-post club. These programs should only be available to Soldiers, their families, and DA Civilians. On-post facilities should not be treated like country-club memberships for the local nationals.

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Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Camp Red cloud needs a new gym. We also need: a running track, steam room, better weight equipment, lights for the soccer field, more soccer tournaments. The food at Mitchell's is not very good. We need more healthy options for eating so soldiers don't get fat eating hamburgers and fried chicken.

installationId

29

Area I - Uijongbu West

Patron Group

Active Duty

Hear About MWR

Music

Gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

More choices of food establishment. Golf is not everybody's game.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Clubs are useless, all they do is slightly endorse drinking by the army. The Army establishes the clubs on post, then allows them to serve alcohol, then gets mad when the alcohol related incidences go up. The only people that go to clubs are the "military people with no life outside the army".

MWR endorses and sends lots of idiot concerts up to Korea like "Pappa roach?" and things like that, but they will hardly send any christian concerts, or jazz concerts up here (Area 1)

The pool should be open at 0500 for those that enjoy lap swimming for / before PT.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

IF ANYONE ACTUALLY READS THIS THEN THIS ARE MY THOUGHTS. OVERALL PICTURE ON CAMP RED CLOUD IT HTERE IS NOT ENOUGH CHOICES ON TRIP IN THE SUMMER IT ALWAYS THE SDAME THING EITHER EVERLAND OR FISHING. THERE HAS TO BE MORE TO DO IN KOREA LIKE FOR INSTANCE SKY DIVING OR HANG GLIDING SCUBA DIVING. AND IN THE WINTER IS MY FAVORITE BUT THE ONLY PROBLEM I SEE IS THE CHOICES IN WHERE WE GO FOR INSTANCE WHEN I SIGN UP FOR SNOWBOARDING WE ALWAYS SEEM TO GO TO THE LAMEST PLACE LIKE BEARS TOWN AND FOR ANY REAL SKIIER OR SNOWBOARDER ITS ALL THE DIFFERNCE TO US. WE NEED TO GO TO PLACES LIKE PHEONIX PARK OR STAR HILL WHICH IS A SHORTER DISTANCE THAN BEARS TOWN AND THE LINES ARE SHORTER AND THE SNOW IS TEN TIMES BETTER. THANK YOU IF YOU TAKE MY NOTES AND APPLY THEM IF NOT THAN AT LEAST TRY.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Considering the limited opportunities that Soldiers see here in Korea, in terms of the conveniences of home, I think the facilities on-post should be upgraded significantly. Soldiers must live on post, but the facilities here are not very good. In particular, the gym needs significant upgrades in its size and variety of equipment. The library is also very small with an extremely limited selection, especially considering it is difficult to find an English bookstore off-post. The travel opportunities over the weekends are nice, but there need to be a wider variety of trips. Also, I would like to see more opportunities for USO trips over long weekends or regular weekends to places outside of Korea including China, Japan and Hong Kong.

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Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

CRC Golf course is to crowded. Soldiers should have the priority to play. The softball field is not kept to standard. The CRC softball team is the only team in area-1 where the Soldiers had to pay for their own uniforms. The gym personnel will say they have uniforms, however, they are not acceptable. The softballs purchased were the cheapest available. There is no need to buy softball bats at the gym, mostly players have their own.

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Patron Group Active Duty

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Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My main reason for not more use of MWR Clubs is SERVICE, (Very poor service)

installationId 29 Area I - Uijongbu West

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Very limited MWR resources on Camp Jackson. No American-style eateries in post at all.

installationId 29 Area I - Uijongbu West

Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The CRC gym is lacking in maintenance and variety of equipment. Equipment is crammed in together and often does not function properly. It is usually crowded.

Mitchell's, an on-post restaurant has an excellent selection of food but most of it is terrible. The meat is of poor quality and greasy or it is bland and uninteresting. No effort is made to make the food appetizing or attractive. I believe this is due to no competition. There should be another restaurant on CRC that could compete with Mitchell's. As far as overall food quality is concerned on CRC, the KATUSA snack bar would win. It is hot and tasty. And I have never gotten sick from the food there while I have gotten sick from food at Mitchell's on various occasions as well as from the food at the food court near the golf course. This is shocking to me. Also, the commissary has a very poor selection of produce.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It is important for MWR to know our family/ Army preferences. This is the first time after 16 years in the Army, I was selected to comment in a MWR survey. MWR need to change their view from troop program to family focus program. Our spouses have a deal of power and decision in the family. I hope MRW change their view to a more family/wife oriented. Yes,single soldiers will benefits too; because they are family oriented.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Since I arrived in Korea I have notice that a lot of the facilities on post ie PX open later then in the states and close earlier. It doesn't provide the soldiers with a lot of time to get there after work.

There isn't a book store located on CRC which means you have to travel to Camp Casey or Yongsan to purchase books to read.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

In general, the majority of MWR funds gained through AAFES etc are spent providing for child care, FRG type-events and other programs targeted at spouses and dependants, not Soldiers.

The majority of MWR programs in Korea are staffed by insulting, rude and disrespectful local nationals. The reason many people prefer to use off post facilities is that they will be given better customer service than they can find on-post.

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Patron Group Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

At our pool on Camp Red Cloud, the Lifeguards close the pool from 1500-1600 to go on their lunch breaks and they litterally throw everybody out of the pool. This is the hottest part of the day. I know they are in a union but why can't they stagger there lunches for the benefit of the users of the pool. The pool exists for our benefit to include recreation and training, not so they can have a job.

installationId 29 Area I - Uijongbu West

Patron Group Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Your survey asks questions about MWR functions that do not exists like marinas, and outdoor recreation.

Survey questions are geared toward military personnel and military families residing on post, while Area 1 is an unaccompanied tour area and not geared to supporting families or the civilian employees.

Because of the command climate to force club programs on patrons (sports bars) without seeking input from the users, or to force moral values on patrons (smoke free installations) the use of the many on post facilities is declining as patrons seek off-post methods of entertainment. Soldiers are no longer going to the military clubs outside the gate but are going to areas away from the military installation where the command patrols do not bother them.

Granted this is an MWR survey, but it did offer education as a choice for weekend activities. Many soldiers are using their time to take classes rather than use the MWR recreation activities, and this survey might have offered more questions in that area to see if the members needs were being met.

As for the child services, and community services in general, this is not Seoul (Yongsan) where family services is a higher priority. In Area 1 the impression presented is that MWR for soldiers is a token gesture. If soldiers want real on-post MWR entertainment, they will travel to Yongsan. For example, Yongsan is having 3 days of events and concerts for the 4th of July, and in Area 1 we have to shop around for on-post activities and entertainment.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a Arts and Crafts center back at Camp Red Cloud. At one time many years ago there was a wonderful one here but they closed it.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The paper version of this survey is too long, just looking at it made me not want to comment.

installationId	29	Area I - Uijongbu West
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Patron Group	Civilian
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

na

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Understand that Camp Red Cloud is an unaccompanied tour and a small post which limits program offerings, but MWR needs to actively and frequently solicit feedback and program needs from the soldiers. Much more frequently here since its a one-year unaccompanied tour.

installationId	29	Area I - Uijongbu West
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Patron Group	Spouse
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Hear About MWR	
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	I don't enjoy bowling
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Bowl Least Prefer	I don't enoy bowling
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Child Care Prog	
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ACS Concerns	
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Overall Comment